



## BESTWARE Hardware Production Co., Ltd.

Add: Block 8, No.6, Jianda Nan Road, Jiangmen, Guangdong, China

Website: [www.bestware-sparkling.com](http://www.bestware-sparkling.com)

Email: [business@bestware-stainless.com](mailto:business@bestware-stainless.com)    [after-sales@bestware-stainless.com](mailto:after-sales@bestware-stainless.com)

WhatsApp: +86 18929047065    Tel: +86 750 3108801

Wechat: +86 18929047065



Website



YouTube



WhatsApp



Wechat

2026 V1.1



## Commercial All-in-One Sparkling Water Dispenser INSTRUCTION MANUAL



Applicable Models: G1DS-110, G1DS-1010

ONE-STOP SOLUTION PROVIDER OF COMMERCIAL SPARKLING WATER DISPENSER

# CATALOG

## 01

### Instruction Manual

|                                            |    |
|--------------------------------------------|----|
| Dispenser Tap Operation Instructions       | 01 |
| Setting Dispensing Time on Tap             | 02 |
| All-in-one Unit Operation Instructions     | 03 |
| All-in-one Unit Energy-saving Mode Setting | 05 |
| Usage Precautions                          | 06 |
| Error Codes and Troubleshooting            | 09 |

## 11

### Installation Manual

|                                                      |    |
|------------------------------------------------------|----|
| Equipment Assembly Components Overview               | 11 |
| Required Space and Placement Requirements            | 13 |
| Water and Electrical Positioning Requirements        | 14 |
| Ventilation Grid Installation                        | 14 |
| Countertop Cut-out Size                              | 15 |
| Dispenser Tap Installation Steps                     | 16 |
| CO <sub>2</sub> Cylinder Precautions                 | 17 |
| Tubing Connection Precautions                        | 18 |
| Communication Cable Connection Precautions           | 19 |
| Power-on Precautions                                 | 20 |
| UV Sterilization Module                              | 20 |
| RO Filtration Unit Wastewater Drain Tube Precautions | 21 |
| Safety Valve Drain Hose Precautions                  | 21 |
| Connection Diagram                                   | 22 |
| Post-installation Precautions                        | 23 |
| Pre-startup Precautions                              | 23 |
| Initial Sparkling Water Commissioning                | 24 |
| Unit Relocation Procedure                            | 27 |

## 33

### Warranty & Disclaimer

Dispenser Tap Operation Instructions

1. Dispensing Chilled Water

- 1 Rotate knob to chilled water mode.
- 2 Press the knob center to dispense.
- 3 Display dispensing countdown.



2. Dispensing Sparkling Water

- 1 Rotate knob to sparkling water mode.
- 2 Press the knob center to dispense.
- 3 Display dispensing countdown.



3. Dispensing Ambient Water

- 1 Rotate knob to ambient water mode.
- 2 Press the knob center to dispense.
- 3 Display dispensing countdown.



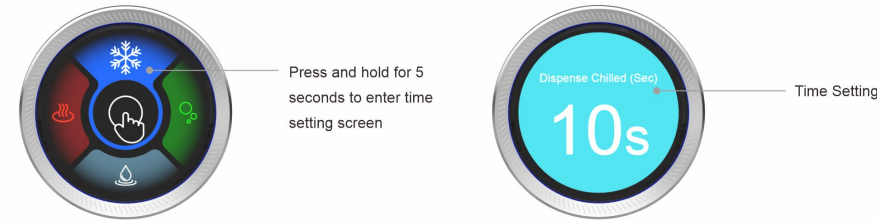
4. Dispensing Hot Water

- 1 Turn to "Hot Water", press to unlock.
- 2 Single-press knob center within 0.8s.
- 3 Display dispensing countdown.



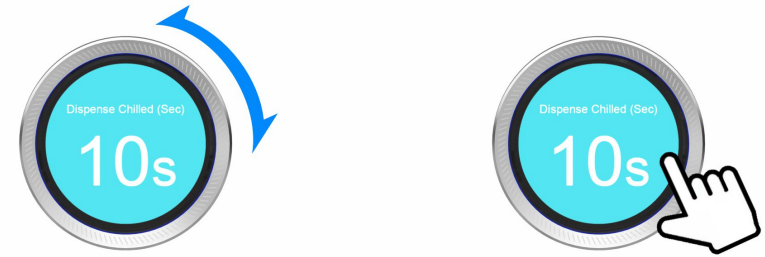
Setting Dispensing Time on the Dispenser Tap

- 1. On the selected mode, press and hold the center of the screen for 5 seconds to enter the time setting. (Each mode has its own independent time setting with power-off memory. The following example uses chilled water mode.)



- 2. Rotate knob to set desired time (1-60 seconds).

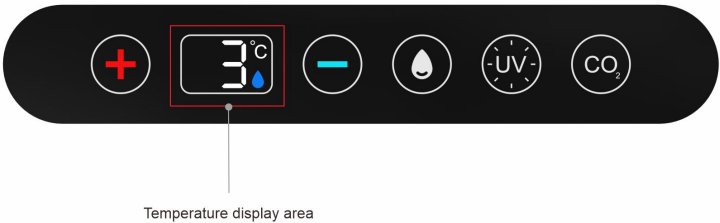
- 3. Press the screen again to confirm.



All-in-one Unit Operation Instructions

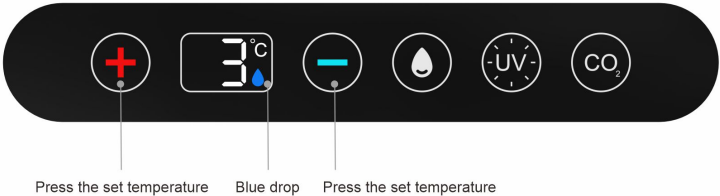


1. The temperature display on the control panel automatically alternates between chilled and heated water temperatures every 3 seconds.



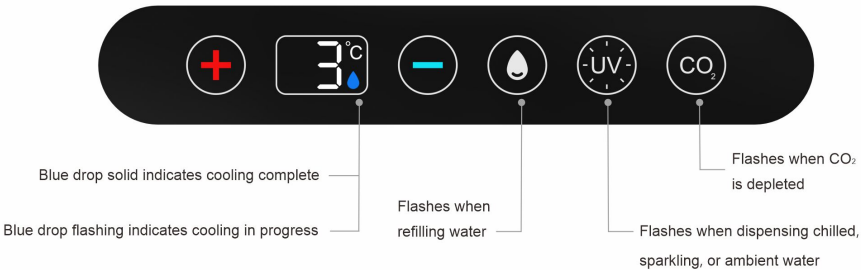
Cooling Operation

2. When the blue drop is displayed in the temperature display area, press "+" or "-" on the control panel to set the desired temperature (0°C-8°C).



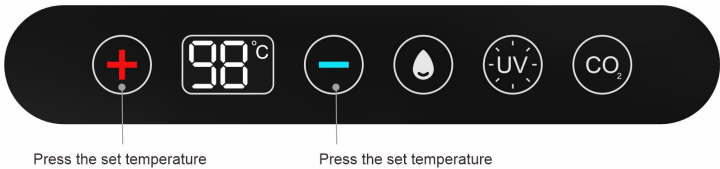
2.1. Indicator Status:

- Solid red drop: Cooling complete
- Flashing red drop: Cooling in progress
- Solid white drop, UV and CO<sub>2</sub> lights: Normal operation



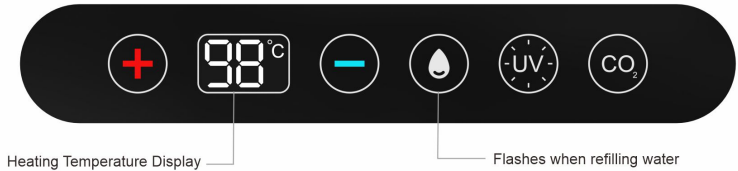
Heating Operation

3. The temperature display shows 45°C–98°C. Press the "+" or "-" button on the control panel to set the desired heating temperature (45°C–98°C)



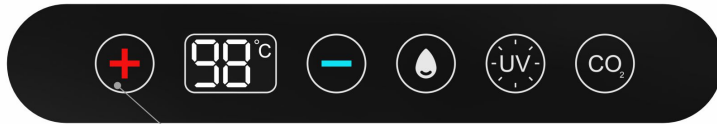
3.1. Indicator Status:

- Solid white drop, UV and CO<sub>2</sub> lights: Normal operation

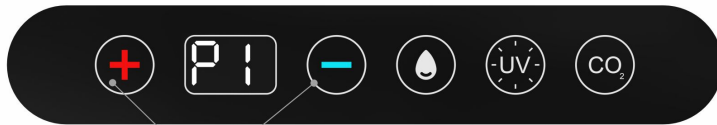


## All-in-one Unit Energy-saving Mode Setting

1. Press and hold "+" button for 5 seconds to enter the energy -saving mode setting (default is P1). Press "+" or "-" to switch between energy-saving modes P1, p2, and P3 (one-way switching, no cycling).



Press and hold for 5 seconds to enter selection interface



Press "+" or "-" to select mode after entry

### Descriptions of Energy-saving Modes

#### P1-Standard Mode:

Shuts off heating after 24 hours of inactivity. Heating restarts to the set temperature when dispensing resumes.

#### P2-Insulated Mode:

Drops to 65°C after 3 hours of no dispensing to reduce energy consumption. Shuts off after 24 hours of inactivity. Heating restarts to the set temperature when dispensing resumes.

#### P3-High Efficiency Mode:

Shuts off heating after 3 hours of inactivity. Heating restarts to the set temperature when dispensing resumes.

2. After selecting, if there is no operation within 5 seconds, it will automatically save the current setting and exit (e.g., P1). The setting is retained even after a power interruption.



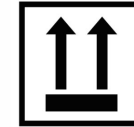
Set the desired mode



Saves mode and returns to the previous screen after 5 seconds

## Usage Precautions

- 1 When moving the unit, keep it upright (do not tilt more than 45°) to prevent damage to the refrigeration system and ensure proper operation.



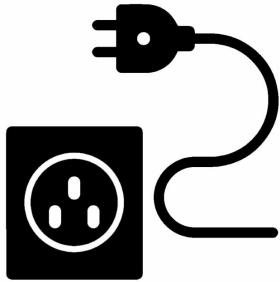
- 2 After relocation, let the unit stand for at least 2 hours before powering on.



- 3 Keep the power plug dry when connecting to power. Never plug or unplug with wet hands.



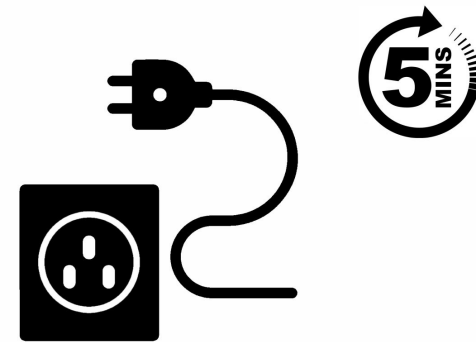
- 4 Ensure that the electricity meter and wire gauge meet the rated current of the equipment. Consult a qualified electrician if needed.



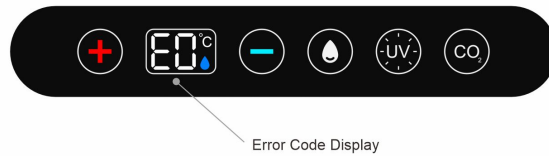
- 5 After installation, verify that all wiring and tubing connections are correct before powering on.



- 6 During power outages or cleaning, unplug the unit and wait at least 5 minutes before restarting to prevent compressor damage from rapid cycling.



## Error Codes and Troubleshooting



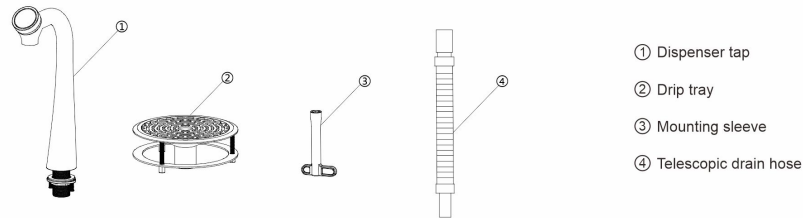
| Error Code | Error Name                   | Symptoms                                                                             | Possible Causes                                                    | Solution                                                               | Image                                                                                |
|------------|------------------------------|--------------------------------------------------------------------------------------|--------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| E0         | Water Leakage Protection     | All loads shut down, water dispensing disabled (E0 has the highest priority)         | Loose internal piping in all-in-one unit causing leakage           | Remove side panel to check and re-secure any loose pipes               |    |
|            |                              |                                                                                      | Water accumulation in leakage protector                            | Remove left side panel to clean accumulated water in leakage protector |                                                                                      |
|            |                              |                                                                                      | Water tank leakage                                                 | Contact after-sales service                                            |                                                                                      |
| E1         | Temperature Sensor Fault     | Chilling disabled; dispensing and other functions normal                             | Damaged or faulty temperature sensor                               | Contact after-sales service                                            | /                                                                                    |
| E2         | Temperature Sensor Fault     | Heating disabled; dispensing and other functions normal                              | Damaged or faulty temperature sensor                               | Contact after-sales service                                            | /                                                                                    |
| E3         | Cooling Fault                | Water temperature unchanged after 20 minutes or large deviation from set temperature | Foreign object blocking both air inlets of the unit                | Remove any foreign objects blocking both air inlets                    |  |
|            |                              |                                                                                      | Cooling fan failure or abnormal (stopping after cooling is normal) | Contact after-sales service                                            |                                                                                      |
|            |                              |                                                                                      | Not enough space for hot air to escape                             | Place the unit in a well-ventilated area with good airflow             |                                                                                      |
| /          | No Error Code, Cooling Fault | Water temperature unchanged after 20 minutes or large deviation from set temperature | Not enough space for hot air to escape                             | Place the unit in a well-ventilated area with good airflow             |                                                                                      |

| Error Code | Error Name                       | Symptoms                                     | Possible Causes                       | Solution                                                                                                 | Image |
|------------|----------------------------------|----------------------------------------------|---------------------------------------|----------------------------------------------------------------------------------------------------------|-------|
| E4         | Bubble Tank Refill Error         | Bubble tank not refilled within 15 minutes   | No water supply to bubble tank        | Check if water supply is normal                                                                          | /     |
|            |                                  |                                              | Excessive CO <sub>2</sub> pressure    | Maintain CO <sub>2</sub> pressure below 0.5MPa                                                           | /     |
| E6         | Heating Tank Refill Error        | Heating tank not refilled within 20 minutes  | No water supply to heating tank       | Check if water supply is normal                                                                          | /     |
| E7         | Chilling Tank Refill Error       | Chilling tank not refilled within 20 minutes | No water supply to chilling tank      | Check if water supply is normal                                                                          | /     |
| /          | Sparkling Water Dispensing Error | Dispensing fluctuation                       | CO <sub>2</sub> pressure too high     | Set CO <sub>2</sub> 0.35-0.4 MPa, dispense 30 s to relieve pressure                                      | /     |
|            |                                  |                                              |                                       | Faulty CO <sub>2</sub> gauge may misread. Reduce pressure until smooth                                   | /     |
|            |                                  | No bubbles in sparkling water                | Insufficient CO <sub>2</sub> in water | CO <sub>2</sub> ≤ 0.1 MPa. Replace cylinder<br>Follow Initial Sparkling Water Commissioning instructions | /     |

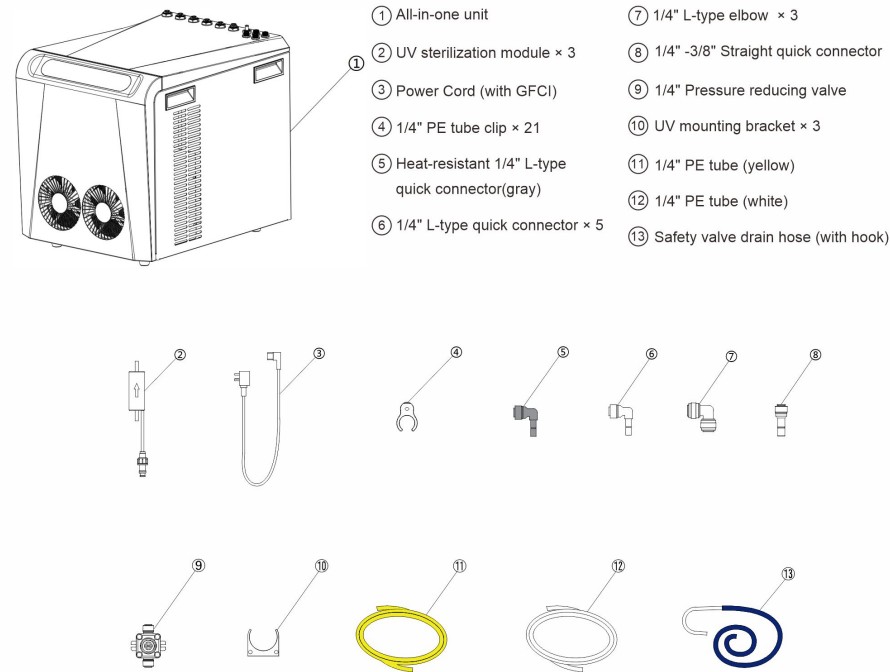
Note: Contact after-sales service if above solutions don't resolve the issue

Equipment Assembly Components Overview

1.Dispenser Tap Assembly Components

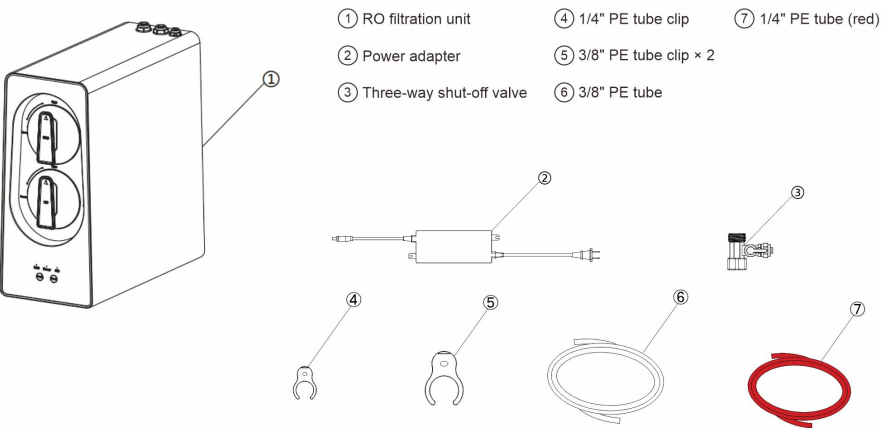


2. All-in-one Unit Assembly Components



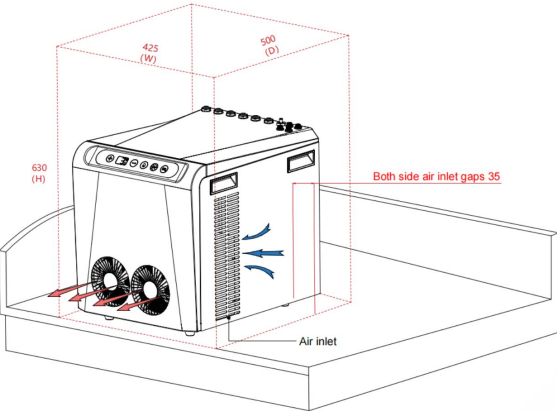
3. RO Filtration Unit Assembly Components

RO filtration unit (optional)



Required Space and Placement Requirements

1. Minimum Clearance for All-in-one Unit

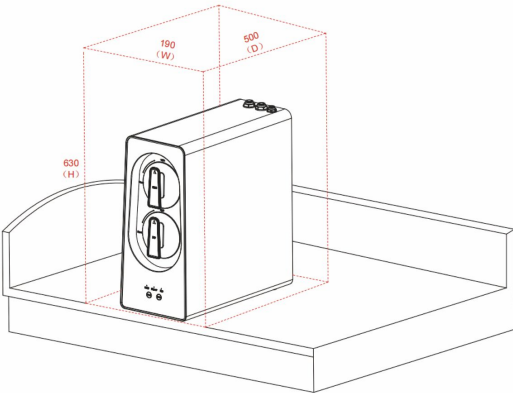


Unit  
(mm)

| All-in-one Unit             |
|-----------------------------|
| 355 x 464 x 438 (W x D x H) |

1. Minimum Clearance for RO Filtration Unit (Applicable only to Bestware Unit)

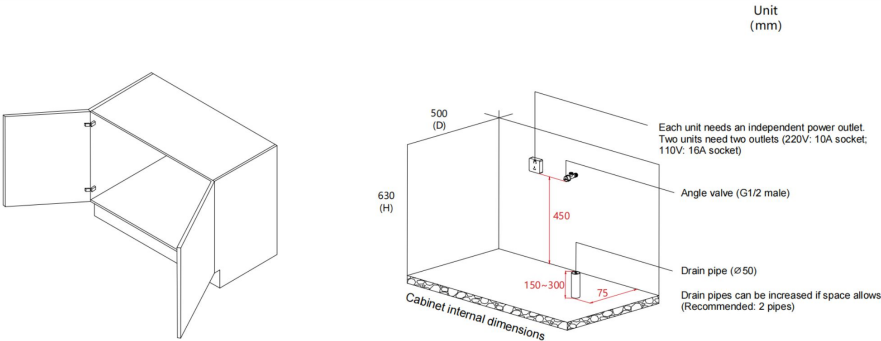
RO filtration unit (optional)



Unit  
(mm)

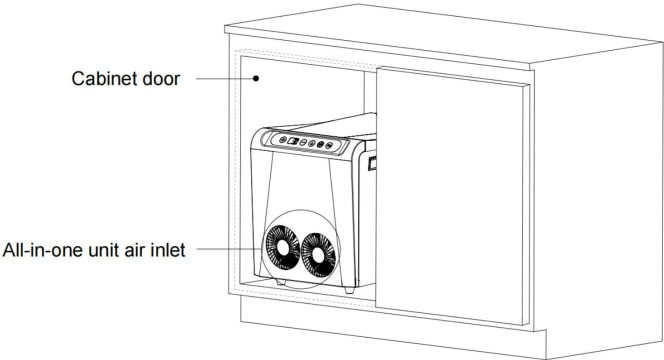
| RO Filtration Unit Size     |
|-----------------------------|
| 180 x 386 x 408 (W x D x H) |

Water and Electrical Positioning Requirements

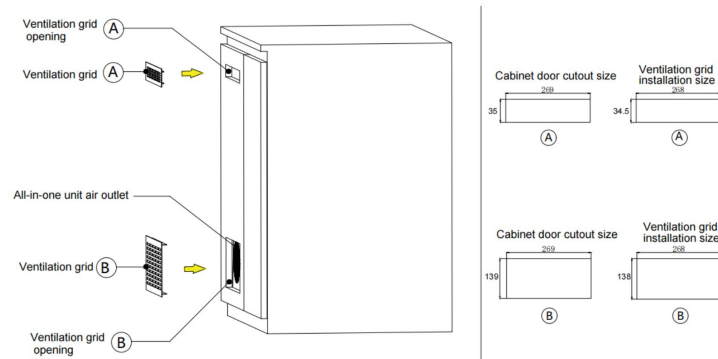


Ventilation Grid Installation: The ventilation grid must be installed to ensure proper ventilation of the unit.

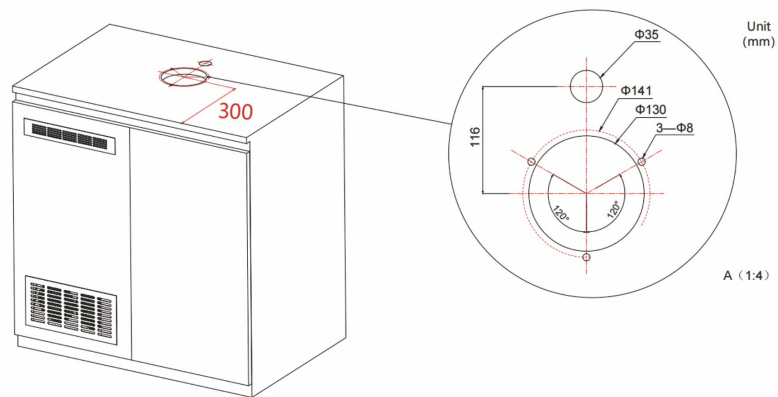
1. Identify the air outlet location of the all-in-one unit.



2. Cut an opening on the cabinet door aligned with the air outlet and install the ventilation grid.

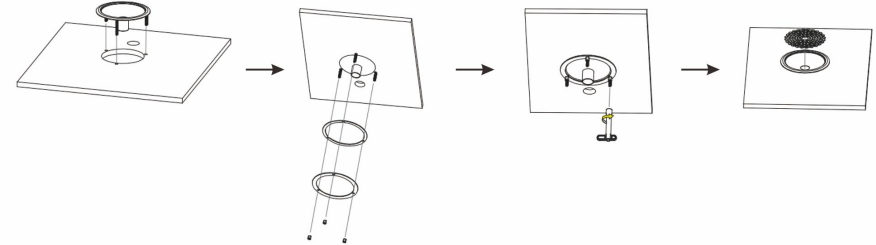


**Countertop Cut-out Size:** Before installing the dispenser tap, the countertop must be prepared with the required cut-out according to specifications.

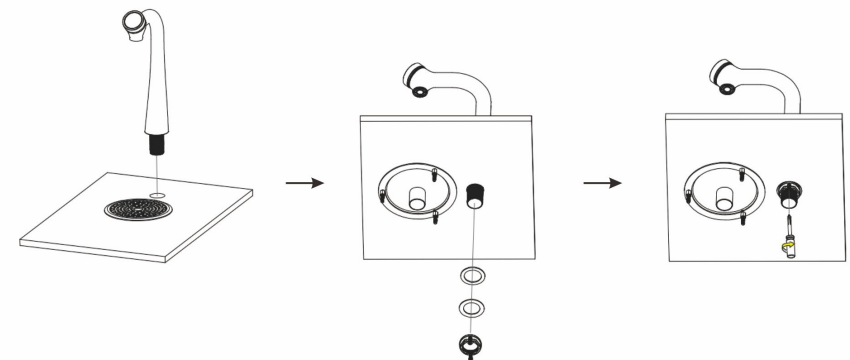


### Dispenser Tap Installation Steps

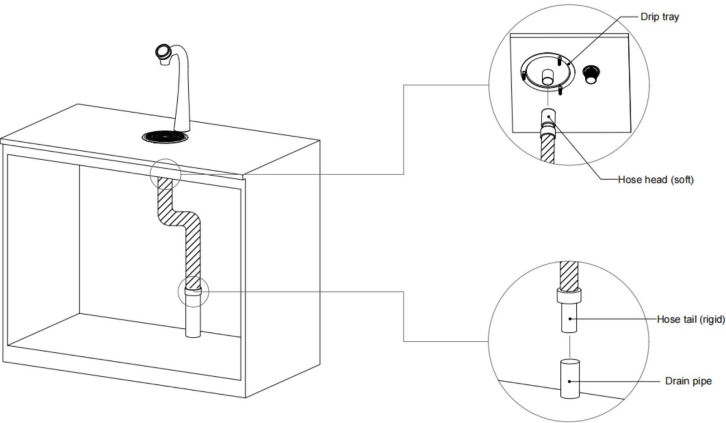
1. Secure Drip Tray : Install the drip tray on the countertop. Secure the nut underneath the countertop first, then tighten it further using the mounting sleeve. (Maximum countertop thickness for drip tray installation: 36mm)



2. Secure Dispenser Tap: Install dispenser tap on countertop. First, fasten mounting nut underneath countertop, then tighten using phillips screwdriver. (Maximum countertop thickness for dispenser tap installation: 40mm)

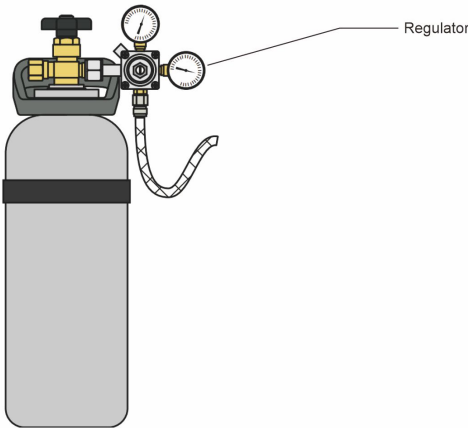


3. Install Telescopic Drain Hose: Connect the drip tray and the drain pipe using the telescopic drain hose.

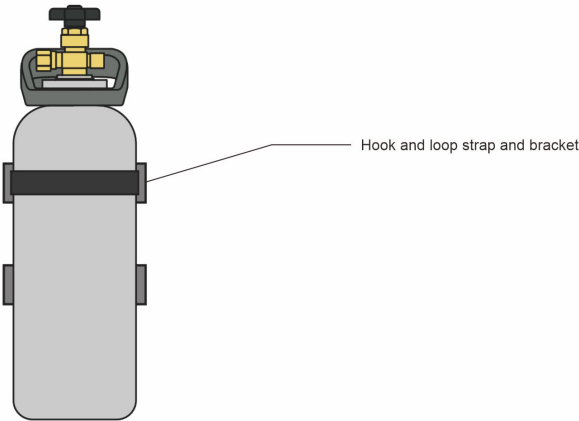


CO<sub>2</sub> Cylinder Precautions

1. CO<sub>2</sub> Cylinder Placement: Ensure there is sufficient space to safely secure the cylinder and regulator.

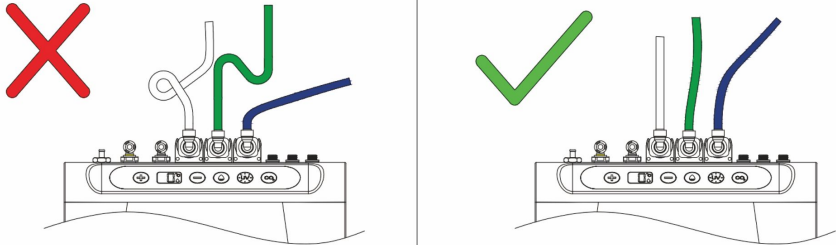


2. Secure cylinder vertically to a robust surface with the hook & loop strap and bracket.

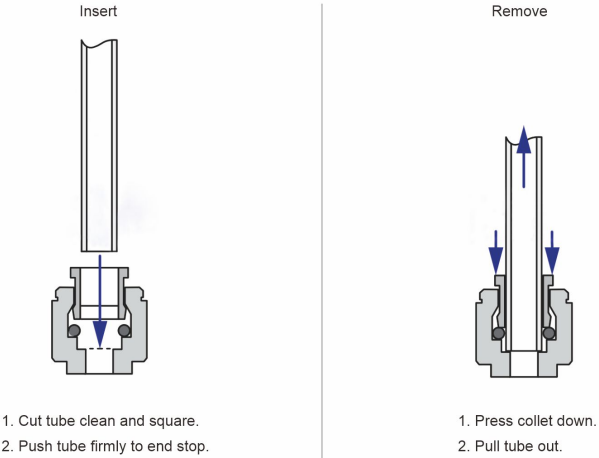


Tubing Connection Precautions

1. Take care to install correctly. No kinks, sags, pinches or loops.
2. The tubes and pipes must not be under tension when installed.
3. PE tube must be trimmed to avoid loops and kinks. Take care when positioning before cutting and make a clean cut straight across the hose, using a sharp blade.

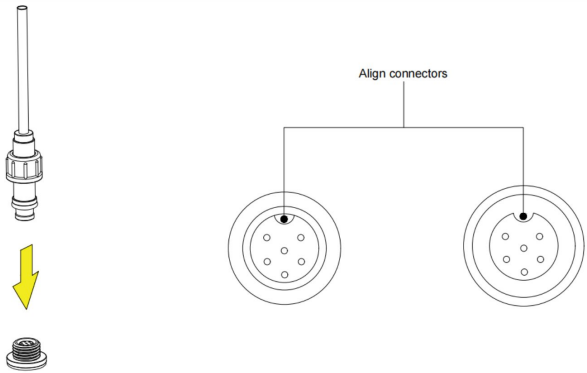


4. Follow the diagram and steps for proper PE tube handling.



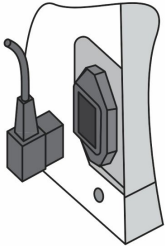
**Communication Cable Connection Precautions**

1. When connecting the communication cable, make sure the connectors are properly aligned.



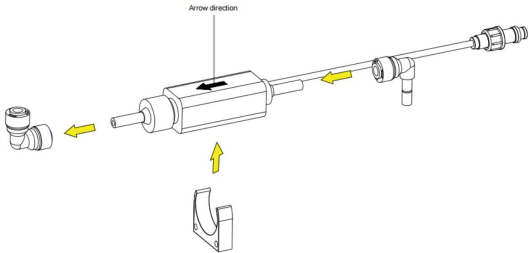
**Power-on Precautions**

1. Do not connect the power supply before installation is complete to prevent unit malfunction.

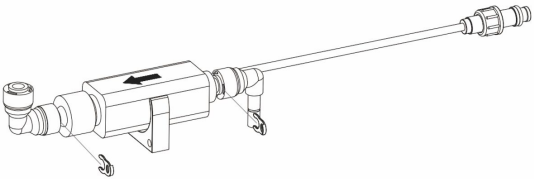


**UV Sterilization Module**

1. Pay attention to the arrow direction on the UV sterilization module during assembly.

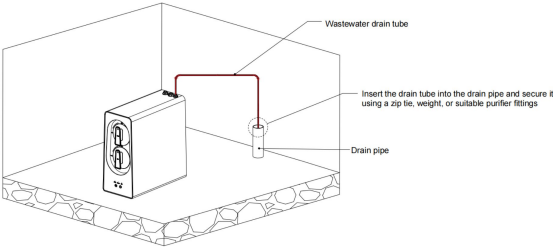


2. After assembling the UV sterilization module, secure it with the tube clip.



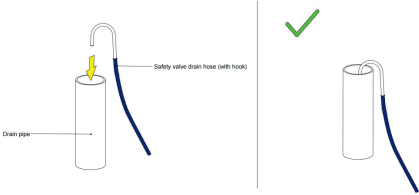
RO Filtration Unit Wastewater Drain Tube Precautions

1. The wastewater drain tube must be securely fixed to the drain pipe to prevent it from popping out due to internal pressure.

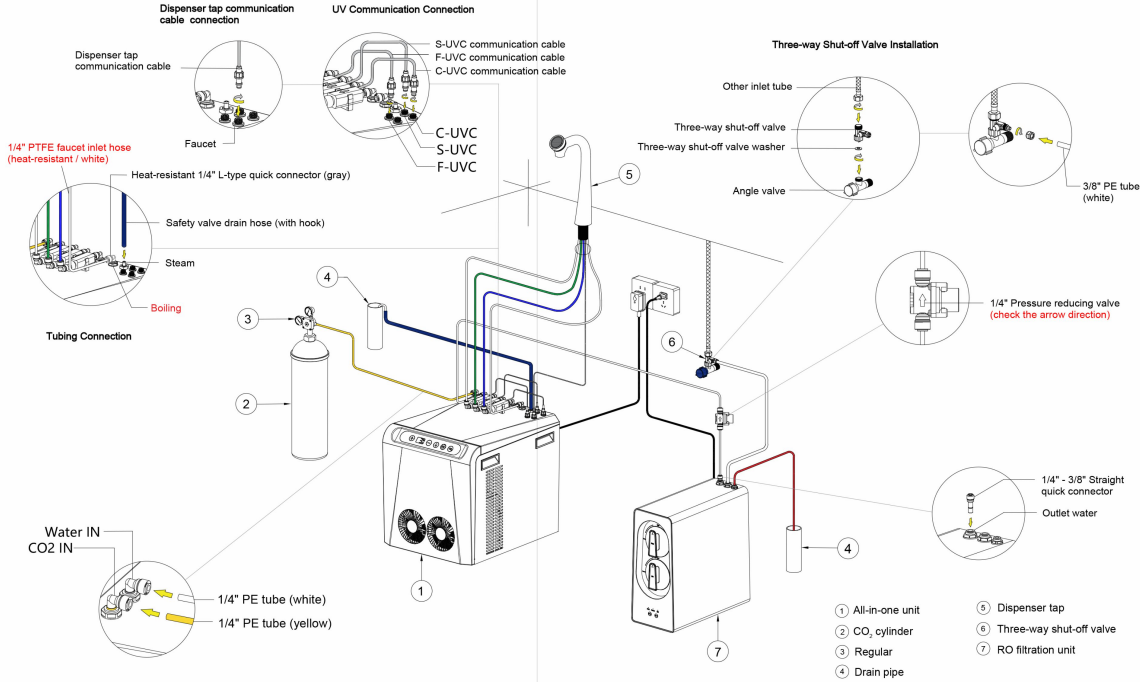


Safety Valve Drain Hose Precautions

1. The safety valve drain hose must be secured to the drain pipe.

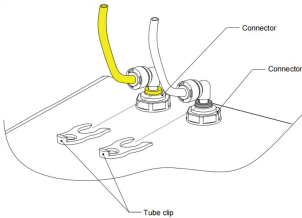


Connection Diagram



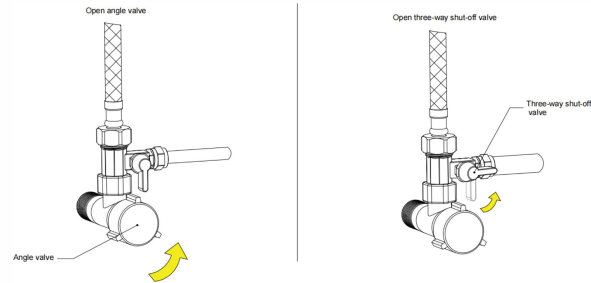
Post-installation Precautions

1. Check that all communication cables, water lines, and PE tubes are correctly connected. After confirming everything is secure, make sure all tube-to-fitting connections are locked in place with tube clips.



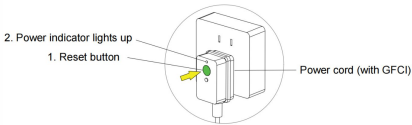
Pre-startup Precautions

1. Water Supply: Open the angle valve first, then open the three-way shut-off valve to supply water.

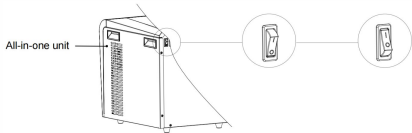


2. Power On the Unit: After supplying water and confirming there are no leaks in the piping, press the reset button on the power cord first, then turn on the power switch of the all-in-one unit to start the unit.

1. Press the reset button on the power cord.

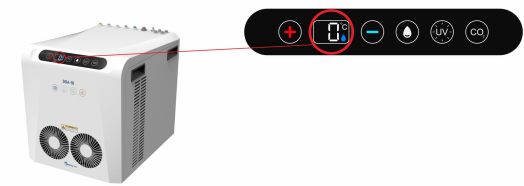


2. Turn on the unit power switch.



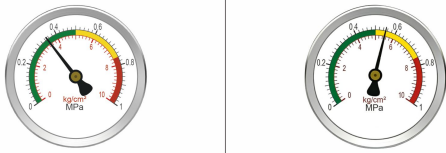
Initial Sparkling Water Commissioning

1. After completing the installation of the all-in-one unit, set the all-in-one unit temperature to 0°C.



**Note: Step 2 provides two options. Please select and perform only one.**

- 2.1. Shut off the water supply and adjust the CO<sub>2</sub> pressure to 0.35-0.40 MPa (refer to step 5.1); or 2.2 Adjust the CO<sub>2</sub> pressure to 0.55 MPa (refer to step 5.2).



3. Rotate the knob to sparkling water mode and set the dispensing time to 60 seconds.



4. When the real-time temperature of the all-in-one unit reaches 0°C, start the initial sparkling water purge by the dispensing once in sparkling water mode (60 seconds).



Press the rotary knob to dispense water until only air comes out from the nozzle, then turn off the water dispensing.

5.1 (for Step 2.1) Open the water supply. After the all-in-one unit refills water (3-5 min, depending on inlet flow), let the system sit idle for 1 minute. Turn the screen knob to the sparkling water interface, press to dispense, and check for bubbles and smooth flow. Adjustment complete. Note: Sparkling water dispensing time can be adjusted as needed.



5.2 (for Step 2.2) After initial discharge, set the CO<sub>2</sub> pressure to 0.35-0.40 MPa. Once the all-in-one unit refills water (3-5 min, depending on inlet flow), let the system sit idle for 1 minute. Turn the screen knob to the sparkling water interface, press to dispense, and check for bubbles and smooth flow. Adjustment complete. Note: Sparkling water dispensing time can be adjusted as needed.

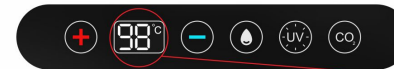


Note: The unit has been commissioned and is ready for use.

### Unit Relocation Procedure

1. Cool down the all-in-one unit

① Tap the "-" button on the control panel to set the unit temperature to 45°C (113°F)



② Rotate the knob to hot water mode and set the dispensing time to 60 seconds



③ Press the knob center to dispense water until the temperature on the control panel reaches 45°C (113°F), then stop dispensing



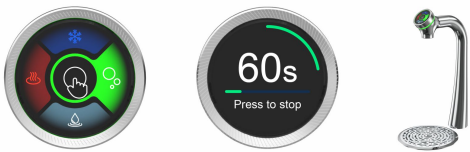
2. Turn off the water supply



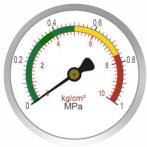
3. Rotate the knob to sparkling water mode and set the dispensing time to 60 seconds



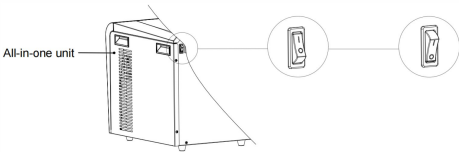
4. Press the knob center to dispense water until only CO<sub>2</sub> is discharged from the faucet spout, then stop dispensing



5. Turn off the CO<sub>2</sub> supply



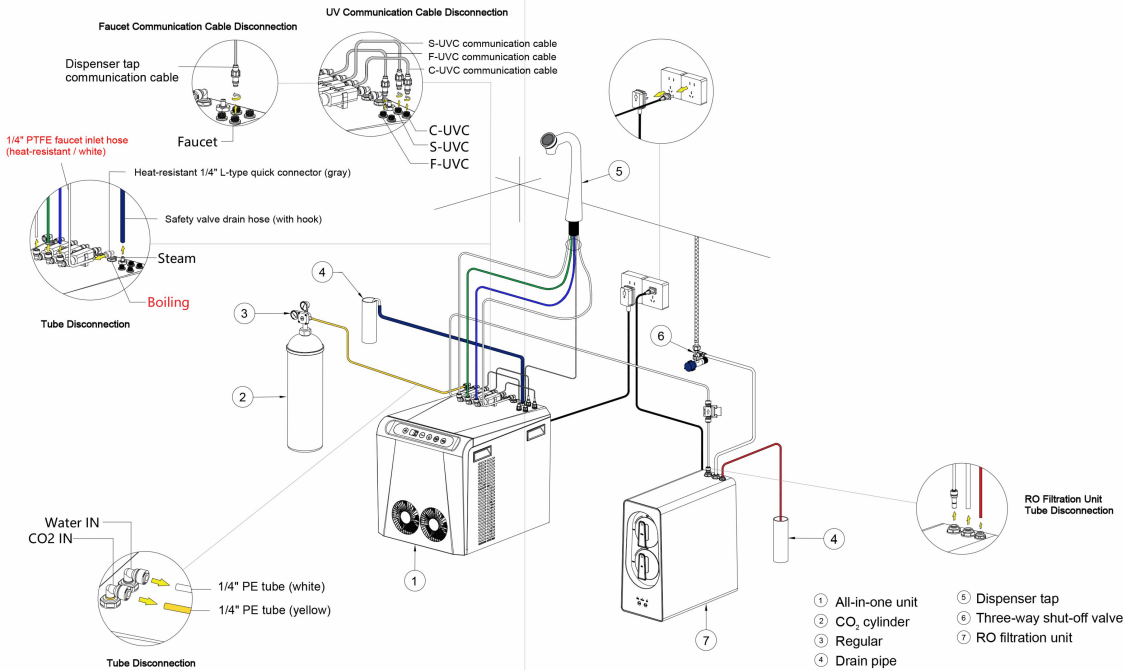
6. Turn off the unit power



Disconnection Diagram

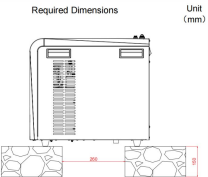


7. Tube and Communication Cable Disconnection Diagram

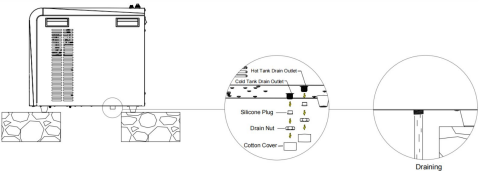


8. Drain the Unit

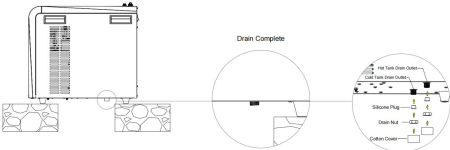
1. Move the unit to a location that meets the required dimensions



2. Before draining, remove the cotton cover, drain nut, and silicone plug from the bottom of the unit in sequence



3. After draining is complete, reinstall the silicone plug, drain nut, and cotton cover at the bottom of the unit in sequence



9. Unit relocation is complete

Warranty & Disclaimer

● Warranty

Coverage: Full Unit Warranty (applicable only to the original purchaser — B2B customers only; non-transferable)  
Scope: Dispenser Tap, All-in-one Unit  
Period: 18 months from the date of purchase

● Important Notice: This product must be connected to filtered water only (recommended TDS value below 50)

The following conditions are not covered under warranty:

- ① Yellowish water caused by sediment, sand, or impurities in the water source
- ② Malfunctions or irregularities caused by clogged impurities in the water source
- ③ No water output or reduced chilling/heating performance due to limescale
- ④ Malfunctions or irregularities in the all-in-one unit caused by limescale
- ⑤ Any other operational issues or malfunctions resulting from limescale buildup
- ⑥ Operational issues or malfunctions caused by unauthorized adjustment of the 1/4" pressure reducing valve

● Disclaimer

1. Damage caused by human error or misuse:

- ① Physical damage from collisions, drops, or crushing during transportation or installation
- ② Malfunctions due to unauthorized modifications or the use of non-original parts
- ③ Improper installation or use not in accordance with the instruction manual
- ④ Damage caused by abnormal voltage (e.g., voltage instability) or improper power supply (e.g., no grounding)
- ⑤ Malfunctions due to unsuitable environmental conditions (e.g., excessively high/low temperatures, high humidity, direct sunlight exposure, poor ventilation)
- ⑥ Clogging or damage caused by poor water quality
- ⑦ Malfunctions caused by liquid or foreign objects entering non-designated internal areas of the product
- ⑧ Damage caused by insects, rodents, or pets
- ⑨ Corrosion, discoloration, or deformation caused by improper cleaning (e.g., using strong acids or alkalis)

2. Force Majeure Events:

- ① Natural disasters such as fire, flooding (including water damage from burst pipes), earthquakes, lightning strikes, typhoons, etc.
- ② Accidental events such as damage caused by transportation, war, riots, theft, or government actions
- ③ Interruptions or abnormalities in public utilities, including power, water, and gas supply, resulting in indirect loss or equipment malfunction

3. Damage to Appearance Components or Normal Wear and Tear:

- ① Natural aging of plastic parts or worn labels that do not affect the product's functionality are generally not covered under warranty
- ② Minor scratches, dents, or discoloration occurring during transportation or use that do not affect functionality are typically not covered
- ③ Reasonable performance changes over time—such as slight decreases in cooling efficiency or slight increases in operating noise—are considered normal wear and are not covered by the warranty as long as they remain within acceptable limits

4. Expired Warranty Period:

Warranty services are only provided within the specified valid period

5. Failure to Provide Valid Proof of Purchase:

- ① Inability to present a valid purchase invoice, receipt, or record to confirm the date of purchase
- ② The product serial number label is torn, altered, or illegible (this is generally considered grounds for disqualification from warranty coverage)

6. Unauthorized Repairs:

During the warranty period, any repair conducted by an unauthorized party or performed without official approval from the brand may void the warranty

● Warranty Service Procedure

1. How to Request Service:

- ① Customer Service Hotline: +86 750 3108801 (Weekdays, 8:30-17:30)
- ② after-sales@bestware-stainless.com
- ③ Contact your sales representative

2. Required Documentation:

Please provide a valid original purchase invoice, electronic order, purchase record, or purchase contract

● Special Notes

- ① Out-of-Warranty Repairs: A fee will be charged, including the cost of parts and a service fee (Standard rate: \_\_\_\_ CNY/visit)
- ② Extended Warranty: Additional warranty coverage of \_\_\_\_ years is available for purchase (please consult your sales representative for details)
- ③ Policy Updates: Brand policies are subject to change. Please refer to the latest official announcements on our website

⚠ Important Recommendations:

- ① Please review the warranty disclaimers carefully before purchase, and read the user manual thoroughly to ensure proper product usage
- ② Keep your proof of purchase safely during the warranty period

● Right of Interpretation:

The company reserves the final right of interpretation for the warranty terms and disclaimer scope

[illegible]